

SONDELA INFORMATION SHEET

House Information:

- Makhato 13 has two bedrooms one with a queen size bed, one with two single beds. Each bedroom has an en-suite bathroom. (One with a bath, one with a shower)
- There is a loft with two sleeper couches which is suitable for children.
- The unit will sleep four adults and two children comfortably.
- All bed linen, crockery, cutlery and bath towels for 6 guests are provided.
- The bedrooms and lounges have ceiling fans.
- The kitchen has a fridge/freezer, electric stove and microwave oven. There is TV with full DSTV, wi-fi internet access (Password: 2ed38e4e0e) and in-door and out-door braai facility (under a private boma). View our website to see the facility - www.bludot.co.za

General Information:

- Phone number: 014 736 8800
- Check in is after 15:00 and you must check-out on the day of your departure before 10:00.
- The main gate is open 24/7 so you can arrive at any time. There is a farmyard where you can relax before checking-in if you arrive early.
- The reception will leave your key at the main gate if you have not arrived by the time they close. (Opening hours: Mon to Thurs - 8:00 to 16:30, Fri - 8:00 to 21:00, Sat - 8:00 to 17:00, Sun - 8:00 to 15:00)
- All roads inside the nature reserve are dirt/gravel and the speed limit is strictly 30km/h. The resort has a shop (open 8am - 5pm), mini ATM, restaurant and bar, credit card facilities, three cold swimming pools, one heated pool and a wildlife centre. There is a hot and cold swimming pool dedicated to the Makhato homes in walking distance to the unit.
- Bicycles are allowed and you can also hire them at the farmyard.
- There are tons of activities (game drives, guided quad bike trails, horse riding, putt-putt, tennis, target shooting, archery, farm yard, 4 x 4 obstacle course, etc...) - visit <http://www.sondela.com/> for more information. These activities must be booked at reception.
- In the holidays there is a well organised children's program to keep the kids busy at the pool area.
- Binoculars, bird books and board games can be hired at reception.
- Baby sitting is available (at night only)
- Safes are available at reception to store valuables.
- Laundry service is available.
- Swimming towels are available to hire at R100.00 deposit and baby cots are available at R100.00 per night. (Better to bring your own) Please note that bath towels are not to be used at the swimming pool under any circumstances.

Rules:

- No day visitors, pets or quad bikes/motorbikes allowed.
- No fires to be lit unless in a demarcated area. Firewood can be purchased at the shop. Do not remove wood from the reserve.
- No hunting, no littering, no camping in the reserve, no noise after 21:00.
- Only people with a valid driver's license are allowed to drive inside the resort.
- Hikers to keep to the designated footpaths and roads.
- No firearms to be kept at the chalets. Firearms must be handed in to be kept in a safe at reception.

Nearby Facilities:

- Casino & live entertainment (50km) - Carousel
- Fishing, sailing and boating (10km) - Warmbaths Dam
- Golf (10km) - Warmbaths Golf Club
- Medical facilities, supermarket and restaurants (10km) - Warmbaths
- Squash and water-skiing (10km) - Warmbaths Aventura

Directions:

- GPS Co-ordinates -24° 55.622 S, 28° 23.520 E
- Take the N1 North to Polokwane
- Continue on the N1 past Pretoria and the Carousel - you will go through a toll gate
- Take the Bela Bela/Settlers offramp, exit number 238
- Turn right across the highway and continue for 1.5km towards Settlers
- The main gate is on the left hand side

An invoice will be produced for the following costs while staying at Sondela:

- Accomodation Fees as outlined in the rates (this includes a daily cleaning service - dust, mop, dishes, bathrooms, beds, boma)
- An inventory check fee - R 60.00
(We request that you report any breakages to reception on departure)
- Arrival Pack consisting of: a roll of toilet paper in each toilet, a cake of soap in each Bathroom, a black bin liner, tea towel, dish wash cloth, sponge and a small pack of Dishwashing liquid - R 80.00

The above costs are payable to:

- Blue Dot Properties 1974 c.c.
- Nedbank
- Eastgate Branch
- Acc No: 1924325772
- B/C: 192 405

When you arrive the following charges are applicable - payable directly to Sondela:

- Key deposit (this has to be paid with a credit card) - R200.00
- Conservation fee (per vehicle) - R130.00

Owners Liability

Blue Dot Properties (holiday home owner) does not accept liability for loss or damage to personal effects, baggage, motor car, or any other item belonging to the hirer or any member of the hirer's party. Blue Dot Properties (Holiday Home Owner) does not accept liability for any act, neglect or default on the part of the owners or any other person not within their employ or otherwise under their control, nor for any accident, damage, loss, injury, expense or inconvenience, whether to person or property, which the Tenants or any other person may suffer or incur arising out of, or in any way connected with the letting. In addition, the owner accepts no liability for loss of or damage to the tenants' possessions on the owners' property or land.

The tenants agree:

a. To pay for any losses or damages to the property, caused by the Tenant or a member of their party (reasonable wear and tear excluded).

- b.** To take good care of the property and leave it in a reasonably clean and tidy condition at the end of the tenancy. If extra cleaning is required after your tenancy, you will be liable to pay the extra charge.
- c.** Not to part with possession of the property, or share it, except with members of the party shown on the booking form.
- d.** Not to exceed the total number of people stipulated in the property description. The holiday home owner reserves the right to terminate the hire without notice and without refund for a breach of this condition.
- e.** Not to cause an annoyance or become a nuisance to occupants of adjoining premises. Please adhere to all the rules of the Sondela resort. Sondela has the right to remove any guests from the property who do not adhere to their terms and conditions.

Complaints

Please notify Blue Dot Properties immediately of any complaints/suggestions so that the necessary remedial actions can be taken if required, or to improve the facilities provided.

Inventory

An inventory is provided, any discrepancies are to be reported to the Sondela Reception Office within 24 hours of arrival, otherwise the inventory will be deemed to be correct. Please insure that the inventory is checked before your departure and signed by yourself, if any damages/breakages are reported by Sondela and the inventory has not been signed off by yourself, you will be held accountable for the replacement costs.

I have read, understood and agree to the terms and conditions above and by making the booking and paying the deposit you ("You") agree to be bound by these terms and conditions.

We trust that you will enjoy your stay.

Regards
Hennie and Zelda Cronjé